

# **TOP CHOCOLATE TRENDS** in 2025 & beyond

#### **Tasting the future of indulgence**





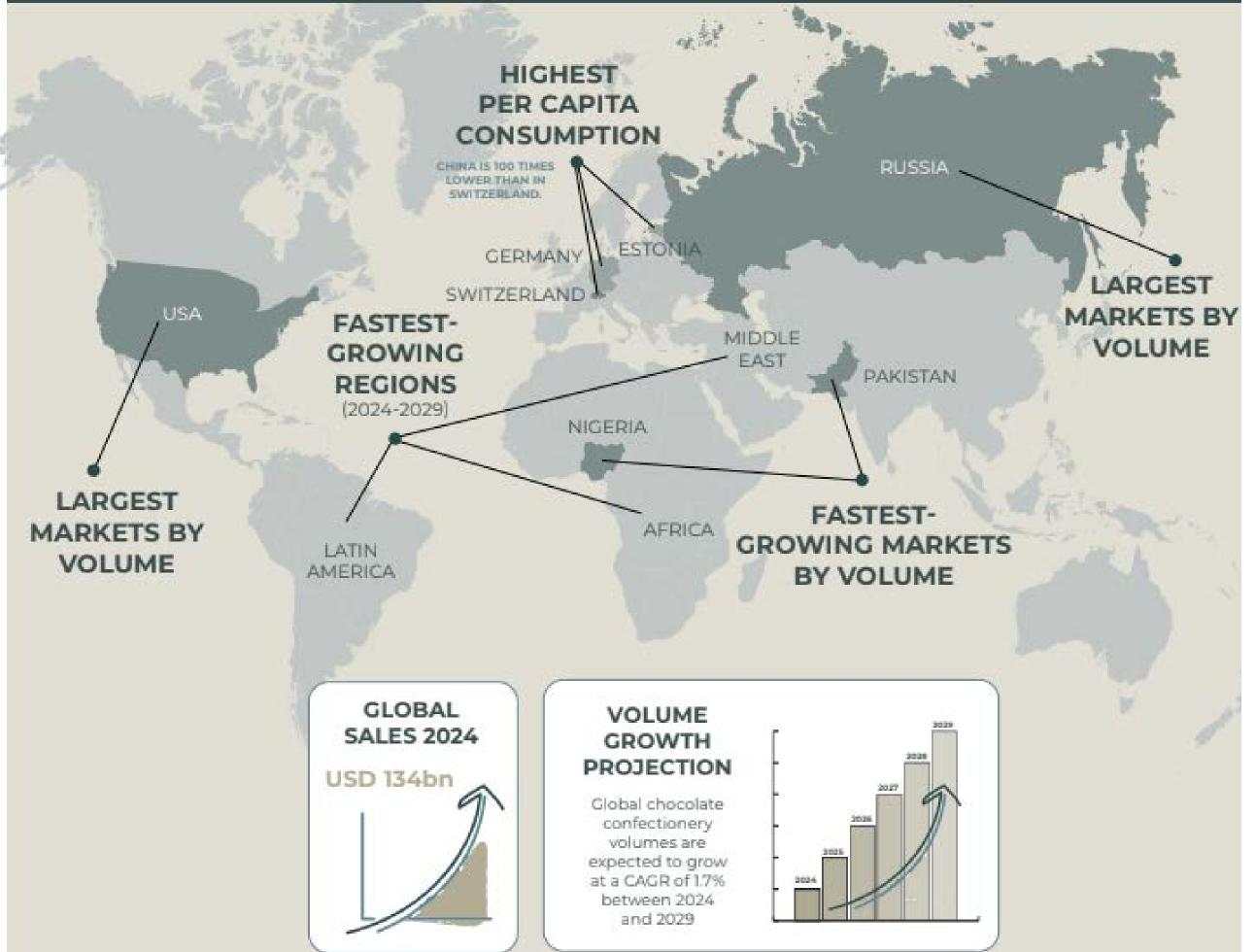


Indulgence is being redefined. It's no longer just about satisfying cravings—it's about a deeper experience that connects taste with health, well-being, and ethical values

As consumers indulge, they also want their choices to reflect their commitment to the planet and their well-being. This evolution is reshaping the chocolate confectionery market, where consumers reach for options which not only delight the senses but also align with a more mindful way of living.

Our comprehensive research across 29 countries, surveying 11,700 consumers, AI-driven insights, and independent studies from our partners, reveal an evolving landscape in chocolate confectionery purchases.<sup>2a</sup>

### GLOBAL CHOCOLATE CONFECTIONERY MARKET 2024-2029:

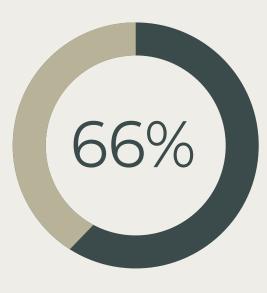




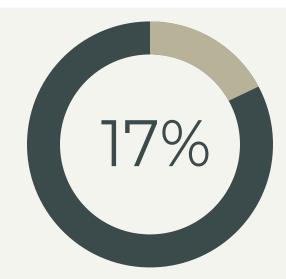
#### Famed gastronome and author of The Physiology of Taste (1825), devoted to the art of indulgence and the pleasures of taste.



In confectionery, chocolate remains one of the top purchase choices globally, with 65% of adults purchasing in the past year and a third consuming chocolate weekly<sup>1</sup>.

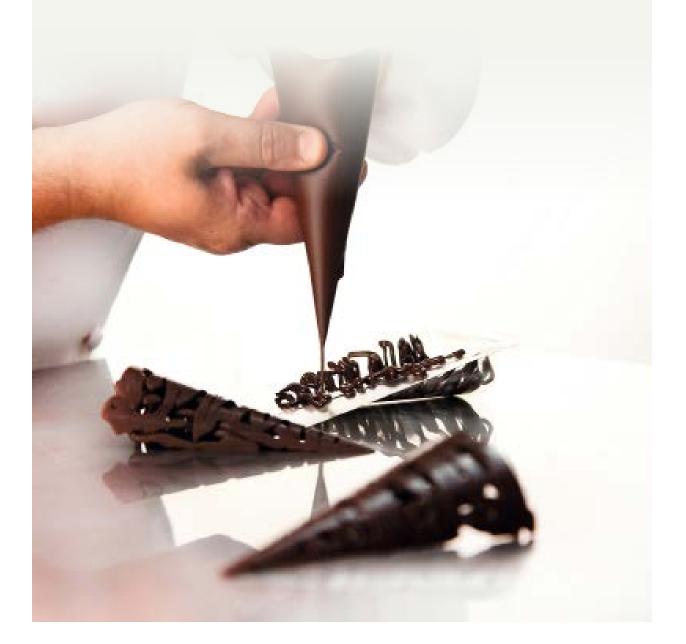


More global consumers say they **increased (18%)** than **decreased (16%)** their consumption over the past year. Most consumers **(66%) have maintained the same consumption** level year to year<sup>1</sup>.



Compared to last year, in terms of quality of chocolate confectionery products, **17% of Polish consumers are eating higher quality products** bought from an artisan shop. <sup>2</sup>

Brands are jumping on product innovation opportunities, with a significant increase in new product launches over the last 5 years. Western Europe leads this growth, with notable surges observed in Australasia and Africa<sup>1</sup>. Among new product launches, milk chocolate remains the dominant base, followed by dark and white chocolate<sup>1</sup>.



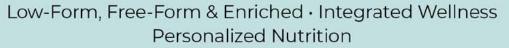
### The need for indulgence and enjoyment drives consumer choices across all retail channels

Satisfying a craving and curbing hunger remain the primary reasons driving chocolate confectionery purchases in supermarkets. Meanwhile, artisanal shoppers are drawn to unique flavors and origins, often choosing chocolates to share, gift to a loved one, or mark a special occasion.<sup>2</sup>

### **CONSUMER TRENDS**

Today's consumers seek more than simple indulgence; they desire intense, immersive experiences, products that are mindful of the planet, and options that support their health. Despite the challenges posedby rising cocoa prices, brands are innovating with confections that cater to these **three types of indulgence—intense, mindful, and healthy**—ensuring every chocolate experience remains as tasty as it is thoughtful and delightful.



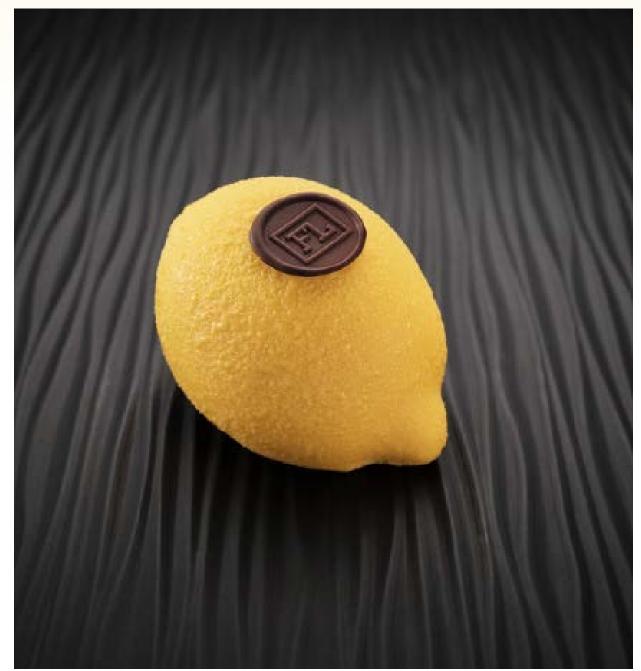


# Intense indulgence

Indulgence today goes beyond taste; it's about creating a complete sensory experience, tapping into all five senses—taste, texture, smell, sight, and sound—to elevate the experience of every bite.

At the checkout counter, consumers reach for options that offer more than sustenance; they want immersive, multisensory experiences that bring delight and spark joy. Whether it's the over-the-top luxury of a high tea with exquisite pastries or a meal in an undersea restaurant with breathtaking views, these experiences create moments worth savoring and sharing.



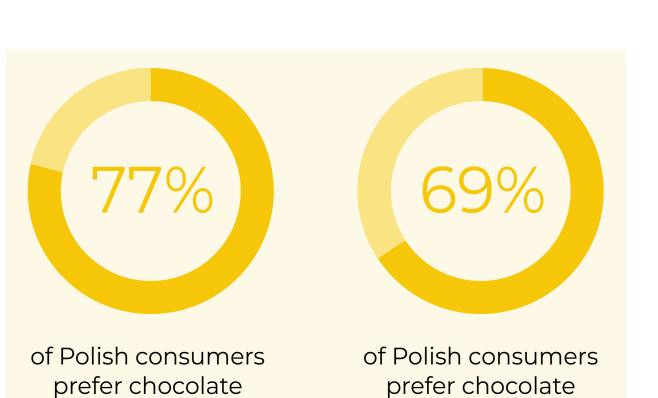


With their unique shapes, the pastry shop FL Sweets reimagines classic desserts and sweets by offering a playful and artistic interpretation which appeals on consumer's nostalgia. (Switzerland, 2024)

### **MULTI-SENSORIALITY**

Consumers nowadays crave more than just flavor; they seek multisensorial experiences that engage all their senses and make eating and drinking truly unforgettable.

Whether it's the rich aroma of freshly ground cocoa, the satisfying snap of a chocolate bar, or the visually stunning presentation of a dessert, these experiences transform everyday indulgence into something memorable. By stimulating multiple senses, brands can create deeper emotional connections, ensuring every bite becomes a feast for the senses, and a moment worth savoring.



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Lindt Sensation Crispy combines the toasted corn center with milk chocolate and a touch of salt to makes every bite a multi-sensorial treat. (Hungary, 2023)

> of Polish consumers prefer chocolate confectionery products that have **multiple** colors and are visually interesting. (2023)<sup>2</sup>





## CELEBRATING EVERY DAY, EXTRAORDINARILY

Beyond traditional holidays, multicultural occasions provide consumers with fresh reasons to indulge, from Diwali to the Lunar New Year. For brands, these occasions present an expanding calendar of opportunities to connect with a broader audience.

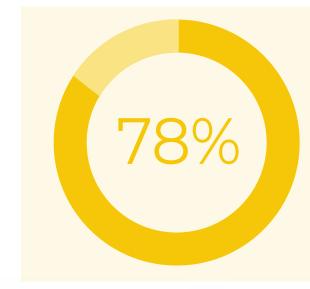
**57%** of Polish consumers actively seek seasonal chocolate confectionery products like Christmas, Easter, Autumn, Halloween.<sup>2</sup>

While major celebrations are a time for indulgence, consumers also embrace more everyday excuses to treat themselves. **From marking playful events like Chocolate Day or Ice Cream Day to celebrating the start of spring** or enjoying a simple tea time, these everyday moments of joy offer an escape from routine.

This shift towards finding joy in the ordinary highlights a growing appetite for frequent, yet distinctive, indulgent experiences that go beyond the usual.



**KitKat** has long been associated with "breaks," but it hadn't celebrated the break that occurs every evening during Ramadan: breaking the fast, or Iftar. Recognizing the significance of this moment, KitKat launched a 30-piece Iftar Bar, with each piece representing a day of Ramadan. (Canada, 2024)



of Polish consumers believe that **rare, unique or even out of the ordinary flavors** are a way that chocolate confectionery products can be made exciting (2023)<sup>2</sup>

Astor released these Moodibars for each mood the consumer feel: from happy to silly and tired, they cover a wide range of emotions with unique flavors. A special way to treat yourself. (US, 2024)

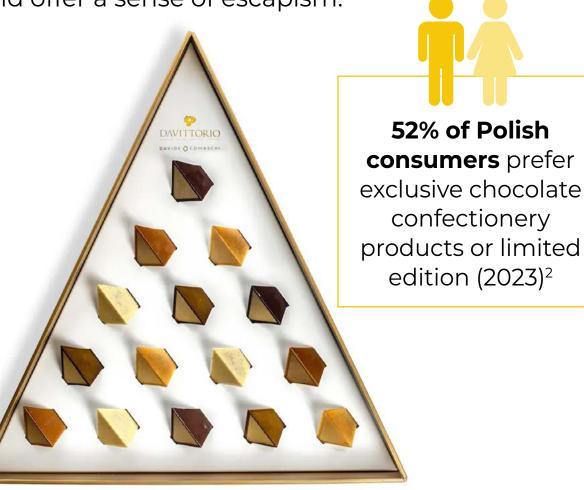
### RARE AND EXCLUSIVE

Exclusivity and managed scarcity have become powerful tools in making products and experiences feel special. Limited editions and exclusive offerings attract consumers by creating a sense of urgency and desire. In a market driven by instant gratification, these rare finds satisfy a craving for immediate pleasure and offer a sense of escapism.

57%

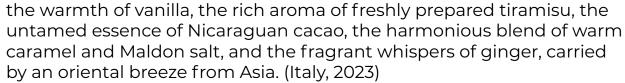
of global consumers agree **"when I go to a restaurant, I want more than tasty food, I want a**  of global consumers like it when **brands provide extra benefits that are exclusive to** 

73%



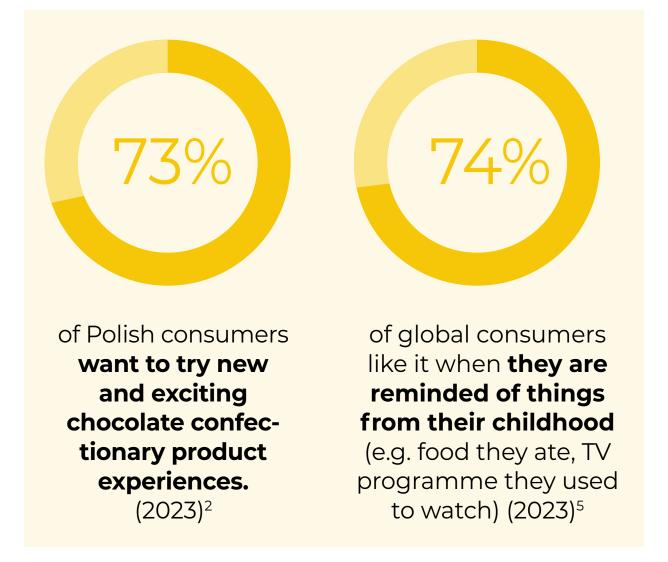
**Davide Comaschi,** renowned Italian Master Chocolatier, has teamed up with one of Italy's most iconic and historic 3-Michelin-star restaurants ("Da Vittorio") to craft a collection of exquisite pralines, aptly named "Carats." **This luxurious assortment** is like a treasure chest brimming with gourmet jewels. Each praline offers a unique sensory experience:





### **COMFORT & CHEERFUL FOOD**

Uncertainty about the future is leading consumers to find comfort in the past, fueling a growing nostalgia for familiar, comforting flavors. Yet at the same time, there is a strong desire for new and surprising experiences that bring excitement to everyday life. This blend of nostalgia and novelty allows brands to offer comfort foods that not only evoke cherished memories but also provide a fresh twist, satisfying the need for both comfort and adventure in each bite.





The favorite Bambi Plazma Cube, chocolate coated wafer sprinkled with crunchy biscuit pieces, now comes in a new smaller format alongside with a surprising and quite intriguing flavor combo of white chocolate, popcorn and salty caramel. Multiple textures and the unexpected blend of sweet and salty flavors creates a delightful surprise for the consumer & guarantee a unique and joyful snacking experience. (Serbia, 2024)

# 

"Mindful Indulgence" isn't just a trend—it's a core principle we've used for years to understand and shape how consumers approach indulgence. It's about blending enjoyment with purpose, where each bite of chocolate is not only a treat but also a statement of values.

Today's consumers want more than just delicious chocolate. They're looking for indulgences that reflect their commitment to doing good—for the planet, for others, and themselves. By sticking to



these principles, we can craft offerings that satisfy the palate while making a positive impact. This approach ensures that indulgence isn't just about taste—it's about feeling good by doing good.

### **PLANT-BASED**

#### The demand for plantbased chocolate

confectionery is on the rise, driven not just by vegans, but by a broad range of consumers. Younger consumers, in particular, seek options for both their personal



a new realm of flavor discovery, from rich dark chocolate to innovative varieties made with oat, cashew, or coconut



of Polish **younger** consumers think that every brand should have a plant-based / vegan / dairy-free chocolate confec-

#### health and the planet's

#### well-being.

milk." (Tcho company, 2024)



#### These alternatives can provide a satisfying experience

without compromising on taste or ethics. With plant-based options, consumers no longer have to choose between enjoying a delicious treat and making a responsible choice—it's indulgence that's simply better for everyone.



## CLEAN LABEL

#### Consumers want more than just indulgence—

they want products they can trust. Natural ingredients and clean labels are becoming the gold standard, perceived as safe for us and the planet.

By combining simple, wholesome ingredients with fun and engaging packaging, brands can deliver a mindful indulgence that's both delicious and transparent.

It's about making indulgence as honest as it is enjoyable, meeting the demand for treats that are both tasty and aligned with a cleaner, more natural approach to eating.





of Polish consumers believe that chocolate confectionery products with **clean labels** (containing familiar, simple ingredients that are easy to recognize, understand, and pronounce) are more **trustworthy.** (2023)<sup>2</sup>

Ag Nutriceutical launched these certified organic baked coconut mix chips with crisp banana and cacao in a 30g plastic four side sealed pouch. They are also locally produced in the Philippines. (Philippines, 2024)

## ETHICAL, TRANSPARENT & TRACEABLE

Today's consumers want more than just a tasty treat; they seek chocolate brands that are transparent about their sourcing and committed to ethical practices.

By fostering direct relationships with producers and committing to fair treatment throughout the supply chain, brands cultivate trust and loyalty. It's no longer just about where a product comes from, but how it empowers communities and supports sustainability.

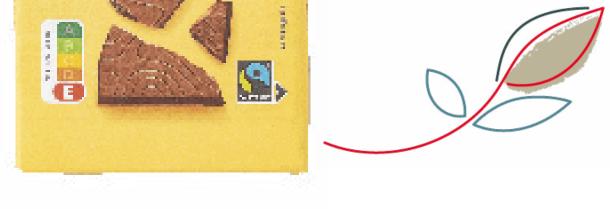
For consumers, choosing chocolate is **an act of** purpose that aligns with their values. They want to know their indulgences bring positive change and support ethical practices.

of Polish consumers want to know more about where their chocolate confectionery products come from

Willing to pay a premium, shoppers redefine indulgence by selecting chocolate that feels good to buy and even better to enjoy, making each purchase a meaningful choice.



responsibly sourced chocolate retailer, ALDI has joined **Tony's** certification, were sourced from







**Ben & Jerry's** partnered with Tony's Chocolonely to end exploitation in chocolate. **This ice cream-inspired bar celebrate their commitment.** From investing in long-term partnerships with farmer cooperatives, paying cocoa farmers a higher price to making chocolate with 100% traceable cocoa. (US, 2024)



### FIGHT AGAINST WASTE

The push to reduce waste is driving demand for zero-waste products and circular production methods. Consumers are excited by brands that use upcycling to create tasty, sustainable treats. New products are emerging with upcycled ingredients and brands are also using **100% compostable packaging from agricultural waste** to cut down on their environmental impact.

"Alongside farms dedicated to organic farming, we embark on this journey respecting and preserving nature"



**Kronotrop Yiyecek** is a Turkish coffee shop famous for its **sustainable coffee**. They commit to sustainable agriculture by choosing beans from around the world based on the harvest season and they have farms dedicated to organic farming. Their dedication to the environment extends to their shops, where they use 100% recycled cardboard cups, practice waste separation, and utilise energy-efficient roasting machines. (Türkiye, 2024)

# Healthy indulgence

In today's chocolate confectionery market, consumers are taking charge of their health and well-being like never before. These informed, discerning individuals seek functional health products that align with their commitment to a balanced, wholesome lifestyle.

> With mental health becoming a significant factor in their choices, consumers are pursuing indulgences that are as beneficial for their mind as they are for the body.



### LOW, FREE-FORM AND ENRICHED

It's not just about what's left out-consumers are also looking for what's added in. As consumers are more aware of how ingredients affect their health, the demand for low- and free-from options in chocolate and confectionery has grown significantly.

69% Polish consumers are interested in chocolate confectionery products where the healthy or good for you ingredients (e.g. vitamins, proteins, etc) are added in.(2023)<sup>2</sup>

Whether it's added vitamins, superfoods, or other functional ingredients, these health-conscious consumers expect their treats to support their overall well-being without compromising on taste. Brands that can successfully combine low and free-from options with enriched goodness are redefining what it means to indulge health-consciously.



of Polish consumers think that chocolate confectionery products need to **deliver** more than just being tasty. They also need to align with their health **needs.** (2023)<sup>2</sup>



Wedel, a leading Polish chocolate brand, launched "Wedel plus magnesium," a new product line of chocolates and bars enriched with extra magnesium citrate (in additional to the magnesium naturally contained by cocoa). Each portion provides at least 30% of an adult's daily magnesium requirement. (Poland, 2024)

Consumers are increasingly driven by a desire for integrated wellness, and their reasons for choosing functional foods and drinks are expanding. It's not just about physical health there's a growing focus on products that support cognitive and mental wellness.



of Polish consumers would like a chocolate confectionery product that supports their **immunity.** (2023)<sup>2</sup>

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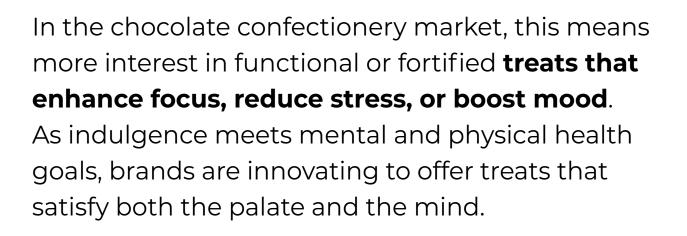
transfer has been more to be seen a see



of Polish consumers would like a chocolate confectionery product that supports their gut health.  $(2023)^2$ 

79% of Polish consumers would like a chocolate confectionery product

that supports their heart health. (2023)<sup>2</sup>





of Polish consumers would like a chocolate confectionery product that supports their mental health. (2023)<sup>2</sup>

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**CORE Foods** is introducing a range of retrigerated nutrition bars with adaptogens to support the nervous system and how the body responds to stress. (US, 2023)



### PERSONALIZED NUTRITION

As technology continues to advance, the future of indulgence is increasingly personalized. With more **accessible diagnostics and the growth of wearable devices,** consumers can now monitor their health in real time, leading to more informed and tailored food choices.

Personalized mobile platforms are emerging to eliminate the guesswork, offering evidence-based nutrition protocols that **help manage health conditions through diet.** Brands that embrace this trend are creating bespoke indulgences, allowing consumers to enjoy treats that not only satisfy their cravings but also support their personal health journeys.



of Polish consumers would like to **have more tailor made or personalized** chocolate confectionery products. (2023)<sup>2</sup> **69% of Polish consumers actively seek brands** that align with their healthier lifestyle choices<sup>2</sup>, and **61% agree that they like the brands and companies they buy from to recognize them as a customer**.<sup>6</sup>



Launched in November 2023, **Heali is a startup with a personalised platform** for people who want to eliminate the guesswork and treat and manage their health conditions using evidence-based nutrition protocols. (US, 2023)

# Cross-domain trends



Indulgence is no longer confined to single categories—trends are increasingly interconnected, responding to a wide range of consumer desires. Today's consumers seek more than just a tasty treat; they seek indulgences that align with their values, support their lifestyles, and offer a deeper sense of purpose.

These overlapping trends reflect the complexity of modern prefe-

#### rences, where taste, ethics, and well-being converge to create richer,

#### more meaningful experiences.

## SOCIAL EATING

Food and drink are more than just sustenance they are a catalyst for connection, **bringing people together and enhancing shared moments.** Consumers are drawn to indulgences that foster community and togetherness, making every meal or snack a social experience.



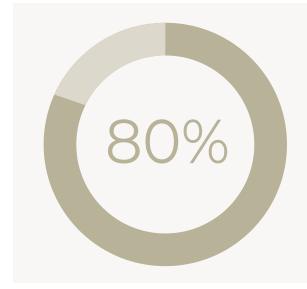
of Polish consumers like to **share** their **new and exciting chocolate confectionery product experiences** on **social media.**<sup>2</sup>



**Jeżyki coolki by Colian** are traditionally they were sold as regular cookies, but recently they launched a series of **bite size** multiexture options perfect for various **socail occasions** as they simply invite people to get together and share. (Poland, 2024)

## SNACKING

**Snackable indulgences are on the rise,** offering bite-sized moments of pleasure and a convenient boost throughout the day. These small, satisfying treats cater to the desire for quick yet meaningful breaks, fitting seamlessly into active lives.



of Polish consumers said that they **prefer a small portion of a very indulgent chocolate confectionery product, rather than a big portion of a less indulgent product** (2023)<sup>2</sup>



#### The iconic Austrian

wafer in a new shape. The Manner Cubidoos are bitesized crispy wafer pieces in a reclosable package perfect for the office, the movies, or when driving. They are filled with the beloved Original Manner Neapolitan Hazelnut Cream and covered in milk

chocolate. (Austria, 2021)

### AUTHENTICITY AND HERITAGE

Nostalgia and tradition are powerful drivers, with consumers gravitating towards products that evoke trust and authenticity. **They seek indulgences that feel genuine, rooted in heritage, and rich with stories** of origin, providing comfort and connection.

Inspired by an age-old Italian tradition, **Starbucks launched a new range of coffee** with extra-virgin olive-oil called Oleato. Each of the five drink options in the range includes extra-virgin olive oil from Partanna – a 100-year-old Italian company. (US, 2023)





of global consumers agree think it's important that the **brands they buy have authenticity e.g. use of artisan processes,** 

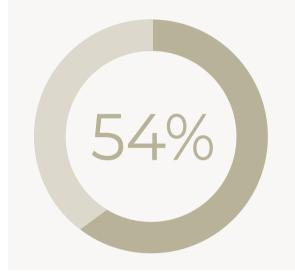


of Polish consumers believe that chocolate confectionery products **which specify the origin of the cocoa beans** that was used to make the chocolate are



## EXPERT ENDORSEMENT

**Consumers increasingly look for brands that are backed by experts**, from scientists to chefs. These endorsements add a layer of credibility and trust, appealing to those who want assurance that their indulgence is both high-quality and beneficial.



of global consumers easily accept the authority of scientific experts (2023)<sup>8</sup>



**Canadian tea brand Tetley** released its new Live Tea collection. The caffeine-free teas—Live Happy, Live Balanced, Live Bold, Live Calm, and Live Cool—were developed in collaboration with happiness expert Dr. Gillian Mandich. (Canada, 2024)

- 1) Source: Innova, July 2024, "Now and Next in Global Chocolate Confectionery"
- 2.a) Source: Barry Callebaut proprietary study, fielded online using Qualtrics in August 2023, in Belgium, Brazil, Canada, Chile, China, France, Germany, India, Indonesia, Italy, Japan, Mexico, Poland, Spain, Sweden, Switzerland, Turkey, the UK, the US. N= 7697. The aggregated global insights are based on the above 19 countries to ensure an equal geographical spread. Specifically, the study covers four relevant categories (Chocolate Confectionery, Ice Cream, Cakes & Pastries, and Cookies/Biscuits) as well as generational differences (younger vs older generations).
- 2) Source: Barry Callebaut proprietary study, fielded online using Qualtrics in August 2023, in Poland. N=405. Specifically, the study covers four relevant categories (Chocolate Confectionery, Ice Cream, Cakes & Pastries, and Cookies/Biscuits) as well as generational differences (younger vs older generations).
- 3) Source: Foresight Factory, March 2022 | Base: 593-3790 online respondents per country aged 16-64 [Australia, Brazil, Canada, China, Denmark, Finland, France, GB, Germany, India, Indonesia, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Russia, Singapore, South Korea, Spain, Sweden, Thailand, UAE, USA, Vietnam.]

- 4) Source: Foresight Factory, March 2023 | Base: 595-3796 online respondents per country aged 16-64 [Australia, Brazil, Canada, China, Colombia, Denmark, Finland, France, GB, Germany, India, Indonesia, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Thailand, UAE, USA]
- 5) Source: Foresight Factory, March 2023 | Base: 600-3829 online respondents per country aged 16-64 [Australia, Brazil, Canada, China, Colombia, Denmark, Finland, France, GB, Germany, India, Indonesia, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Thailand, UAE, USA]
- 6) Source: Foresight Factory, March 2024 | Base: 715-3735 online respondents per country aged 16-64 [Australia, Brazil, Canada, China, Colombia, Denmark, Finland, France, GB, Germany, India, Indonesia, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Thailand, UAE, USA]
- 7) Source: Foresight Factory, March 2024 | Base: 709-3678 online respondents per country aged 16-64 [Australia, Brazil, Canada, China, Colombia, Denmark, Finland, France, GB, Germany, India, Indonesia, Ireland, Italy, Japan, Malaysia, Mexico, Netherlands, Poland, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Thailand, UAE, USA]
- 8) Source: Foresight Factory, January 2023 | Base: 1000-2100 online respondents per country aged 16+ [Australia, Brazil, China, France, GB, Germany, South Korea, Sweden, USA]



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